



The Chemical Company

August 12, 2011

RE: Hydrozo 100 Plus

To our valued customer:

On 9/29/10 you were contacted and advised that Hydrozo 100 Plus would be unavailable for an indefinite period of time due to the discontinuation of a key raw material used in its formulation.

This letter is to inform you that a replacement raw material has since been identified and proven effective in Hydrozo 100 Plus. I am pleased to announce, therefore, that Hydrozo 100 Plus is again available for sale.

Please contact your local sales representative regarding any of your concerns or please contact Technical Service @ 1-800-433-9517 regarding any questions about specific product requirements.

Regards,

A handwritten signature in black ink that reads "Steve Hermanson".

Steve Hermanson  
Product Segment Specialist  
Wall Coatings, Water Repellents and  
Cures & Liquid Surface Treatments